

ANNUAL

Remote Desktop Support and Software Maintenance Agreement



www.TURNSTILES.us Annual Remote Desktop Support and Software Maintenance Agreement provides you with upgrades and personalized support services from an expert Turnstile System Engineer.

Annual Remote Desktop Support and Software Maintenance includes:

- Support Services Applicable to EntraPASS Global Edition and EntraPASS Corporate Edition Access Control Software
- Non-Scheduled Emergency Assistance
- Scheduled Non-Emergency Assistance
- 1 Annual Software Update as determined to be beneficial
- 1 Annual Firmware Update as determined to be beneficial
- Valid for 1 year from the date of purchase

Submit your questions directly to your representative by email
Call any time for emergency assistance or to schedule non-emergency assistance
Share screens with your representative for fast and easy assistance



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REMOTE DESKTOP

www.TURNSTILES.us/support/

COMMON TOPICS

Remote Desktop Setup and Installation
User Training and Demonstration
Software Features Overview
Database Programming and Maintenance
User Management
Optimization and Troubleshooting

System Integration Software Settings:
Turnstile and Door Monitoring
Audio/Video CCTV, Alarm Status
Access Control Reader Integration
Time and Attendance Tracking
Additional ExtraPASS Workstations