

Warranty and Disclaimer

Warranty

This limited warranty applies to model TPW-321ASP Automatic Swing Gate.

What does this limited warranty cover?

This limited warranty covers any defects in material or workmanship under normal use during the warranty period.

During the warranty period, we will ship new parts if necessary, at no charge, parts of our product that proves defective because of improper material or workmanship, under normal use and maintenance. Shipping costs also will be free.

What will we do to correct problems?

We will analyze problems by the clear photos or videos showing the problems sent from you, and then we will offer a suitable solution. If necessary, we will ship new parts at no charge, and shipping costs will be free.

How long does the coverage last?

This warranty period for physical goods is 12 months from the date of shipment to the end user. Extended warranty of 24 months applies to products purchased after 1/1/2020.

What does this limited warranty not cover?

This limited warranty does not cover any problem that is caused by:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship
- The traveling expenses (including accommodations, transportation expenses etc.) of technicians to the site.
- Abnormal use and maintenance costs

What do you have to do?

To obtain warranty service, contact us to determine the problem and the most appropriate solution for you.