

**WARRANTY**Device: **TURNSTILE TRIPOD**Serial number: **BR2-T DA**Date of purchase: **08.03.2021****WARRANTY TERMS**

§ 1. GASTOP PRODUCTION Sp. z o.o. Zabierzów, Poland – the Guarantor – grants a warranty on the compliance of the devices with the technical specifications on the basis of the following terms.

§ 2. The standard warranty period is **24** months from the date of purchase.

§ 3. The Guarantor can grant a longer warranty period. It's valid only if established in written form. The initial party shall apply for the extended warranty period before the order.

§ 4. The Guarantor takes the obligation to remove, after delivery to the Guarantor, physical faults in the equipment, revealed during the warranty period, free of charge.

§ 5. The warranty does not include actions such as: equipment installation, maintenance, software installation, fuse replacement.

§ 6. Warranty period for the paint coating is 12 months.

§ 7. The warranty does not cover damage occurring after sale, caused by use not according to the instructions, improper storage, maintenance or handling (for instance mechanical, chemical or thermal damage and faults caused by such).

§ 8. The warranty does not cover damage resulting from power surges.

§ 9. The warranty does not cover damages caused by improper (not in accordance with the manual) completion, setting or installation, as well as unauthorized modifications or repair of the device.

§ 10. Revealed physical faults will be removed immediately upon written notification of the fault and sending of the device to the Guarantor. Standard repair time should not exceed 3-7 working days.

§ 11. If a customized contract does not state otherwise, the claimed equipment should be taken to the Guarantor's Service Department in person, by regular post or other shipping service, at the customer's expense. The Guarantor is not liable for the claimed equipment while in transport, especially for accidental loss or damage.

§ 12. The cost of service tests in case equipment is found to be fault-free is covered by the warranty's recipient, according to the current services price list.

§ 13. The recipient of the warranty has the right to have their equipment replaced if within the warranty period three identical repairs, or repairs on the same components occur, without resolving



the problem making it impossible to use for its intended purpose, or if the Guarantor's service states in writing that removal of the fault is impossible.

§ 14. If the equipment subject to warranty replacement cannot be replaced with an identical unit in terms of type (for instance if it is no longer manufactured), the Guarantor can replace it with a different one, with technical and usage specifications similar or better to the claimed one.

§ 15. In case the equipment is replaced with a fault-free item, the recipient of the warranty is liable for returning the claimed equipment complete and without modifications. If this is not the case, the Guarantor will charge the recipient of the warranty with a sum equivalent to the missing or damaged parts.

§ 16. The basis for acceptance of the equipment for warranty repairs is presentation of a valid, signed warranty certificate along with the claimed equipment. GASTOP PRODUCTION Sp. z o.o. has the right to hold the realization of the Buyer's warranty claims until all overdue payments related to the warranty are cleared by the Buyer.

§ 17. Sub-assembly stickers and other specific labels must not be damaged or erased. Damage to a label impairing a clear reading of the Guarantor's symbol or serial number will void the warranty.

§ 18. Any changes or corrections to the content of the warranty certificate can be carried out only by an authorized person and must be stamped and signed by the Guarantor.

§ 19. The equipment should be taken to service complete, in its original packaging, protecting it against transport damage.

§ 20. The recipient of the warranty accepts the terms of the warranty by signing the present warranty document.

Date and Guarantor's signature: **GASTOP PRODUCTION Sp. z o.o.**
32-080 Zabierzów, ul. Krakowska 229
tel. 12 661-53-70
KIP 045-205-75-17 REG. 120252071

Date and Buyer's signature:

RECORD OF SERVICE

| Date of notification | Description of a defect | Repair date | Description of repair | Serviceman signature |
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